



KZ.Q.02.0729
ITSMS

CERTIFICATE OF CONFORMITY

registered in the data register

of the state system of technical regulation from 06.10.2023

No. KZ.Q.02.0729.C23.026032

Valid until 06.10.2026

Date of initial certification: 06.10.2023

CONFORMITY ASSURANCE BODY

BIN 031240003594, "Kazakhstan Quality Center" LLP, Republic of Kazakhstan, Almaty, Bostandyk district, Al-Farabi Avenue, 7, office 18

THIS CERTIFICATE IS ISSUED BY

BIN 941240000193, Kazakhtelecom JSC, Republic of Kazakhstan, Almaty, Almalinskiy district, 39-39A/113, Chaykovskogo str.

Production site: Information Technologies Division, Republic of Kazakhstan, Almaty, Almalinskiy district, 39-39A/113, Chaykovskogo str.

AND CERTIFIES THAT

Service Management System

IN RELATION TO

provision of info-communication services and digital services in accordance with the catalog of services; creation of new and development of existing info-communication services and digital services of DIT; provision of services in the field of information technologies, including services of operation, technical support, monitoring and maintenance of IT infrastructure components in the interests of Kazakhtelecom JSC's internal customers (61.10.9)

COMPLIES WITH THE REQUIREMENTS

ST RK ISO/IEC 20000-1-2016 (ISO/IEC 20000-1:2011(E) "Information technology. Service management. Part 1. Requirements for service management system"

Head of the body on confirmation of conformity or his authorized person

L. PAN

Expert-auditor

L. PAN

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