Appendix 1 to the Decision of the Board of Directors of JSC «Kazakhtelecom» dated April 21, 2023 №5

The environmental policy of JSC «Kazakhtelecom»

1. JSC «Kazakhtelecom» (hereinafter referred to as the Company) is the largest fixed-line telecommunications operator in the Republic of Kazakhstan, as well as one of the largest operators of the national data transmission network.

2. The Company acknowledges its responsibility for preserving favorable environmental conditions in the regions of its presence and is dynamically developing, promoting the concept of sustainable development both within its enterprises and among stakeholders.

3. Our Principles:

- 1) Minimization and prevention of negative impact on the environment;
- 2) Recognition of the critical importance of climate change issues;
- 3) Strict compliance with legislation and all applicable international and national requirements in the field of environmental protection;
- 4) Commitment to the principles of sustainable development in the planning and implementation of the Company's activities;
- 5) Leadership and accountability of leaders at all levels of the Company for the effective functioning of the environmental management system;
- 6) Continuous improvement of the corporate environmental management system based on the requirements of the international standard ISO 14001;
- 7) Transparency and accessibility of environmental information for all stakeholders.

4. Our Commitments:

- 1) Ensure systematic reduction of emissions of pollutants into the atmosphere and waste generation, as well as rational use of water resources;
- 2) Implement measures aimed at reducing greenhouse gas emissions;
- 3) Manage environmental and climate risks and account for potential consequences during activities implementation;
- 4) Monitor environmental impact indicators;
- 5) Ensure the implementation of the best available technologies to minimize environmental impact, as well as the implementation of low-carbon solutions;
- 6) Prefer environmentally responsible counterparts who use materials, technologies, and equipment that are safe for the environment and certified in accordance with applicable environmental standards;
- 7) Consult with stakeholders on environmental protection issues;
- 8) When planning and implementing production activities, prevent biodiversity loss or contribute to biodiversity enhancement, and avoid conducting production activities in areas of high biodiversity value at the international and/or national level;
- 9) Allocate necessary investments and carry out land reclamation on disturbed lands;
- 10) Additionally conduct strategic environmental impact assessment and risk assessment in the case of large infrastructure projects or work in environmentally sensitive areas;
- 11) Create an environmentally comfortable environment, including through landscaping and greening of areas occupied by the Company;
- 12) Implement and adhere to the principles of a "green office" and use environmentally friendly information transmission technologies;
- 13) Enhance the competence and awareness of the role of the Company's employees in addressing issues related to environmental protection and climate change.

5. The management of JSC «Kazakhtelecom» takes responsibility for implementing the principles and commitments declared in this Environmental Policy, as well as for communicating them to the Company's employees, partners, subcontractors, and other third parties interacting with the Company.

6. This Environmental Policy applies to all branches of the Company, is public, and is subject to review as necessary.